

Our Policy for Quality

- We guarantee** a continuous supply of electricity from renewable energy sources (water, wind and sun).
- put** the needs and expectations of all stakeholders at the heart of our business.
- face** risks and seize opportunities taking great care of our business environment.
- act** in line with the goals of our Policies for the Environment and Health & Safety.
- improve** the performances of the business process and the level of our services continuously.
- define** measurable targets, to be monitored by the most appropriate indicators.
- maintain** high quality standards over the time.
- provide** tailor made solutions and timely feedback to the possible issues raised by our clients.
- involve** our Team in training activities to continuously update the organization level of excellence.
- ensure** full compliance to all applicable standards and to our clients' and stakeholders' requirements.
- use** tools and processes for Quality Management in compliance with our ISO and EMAS certifications.

